

Ealing Fit Club : Terms and Conditions

1. If you have a full terms pass and you cannot attend a session, there is a minimum of 24 hours' notice needed for you to transfer your class over to another class on the Ealing Fit Club Timetable.
2. Single class transfers either lower or higher than the value of the original class are permitted at the discretion of Ealing Fit Club and are dependent on class capacity and your fitness ability.
3. Any sessions where transfers have been permitted must be used before the end of the fixed term period.
4. If you cancel the last class of the term within the notice period and there is no classes remaining to take that term, you will be able use your transferred class at the discretion of Ealing Fit Club, within the first 6 weeks of the next fixed term in addition to your new pack.
5. If you don't attend a class, and do not give 24 hours' notice we cannot transfer your missed class.
6. Your sessions cannot be used by anyone else. They are solely for your use.
7. If you have a medical condition arising after you sign up that makes you unable to complete your sessions. At our discretion we can transfer your remaining sessions over to the following term.
8. If your medical condition restricts all exercise on a permanent basis of more than 12 months. We will refund your fee upon production of a doctors' letter stating you are unable to exercise for 12 months or more.
9. If you bring your children or baby to sessions, their health, safety and behaviour is your responsibility.
10. Ealing Fit Club has the right to refuse entry to classes to anyone who appears under the influence of substances, who is abusive to the instructor or abusive to fellow class attendees.
11. If you are more than 15 minutes late we can no longer let you complete the class.
12. If classes are cancelled due to adverse weather conditions out of the control of Ealing Fit Club, they will not be refunded, but you will be offered another class on the time table.
13. Classes cancelled by Ealing Fit Club due to illness or mishaps or venue errors, will either be replaced by another class on the timetable, an additional date or by refund.